

LEANDER FIRE DEPARTMENT KEY PERFORMANCE INDICATORS

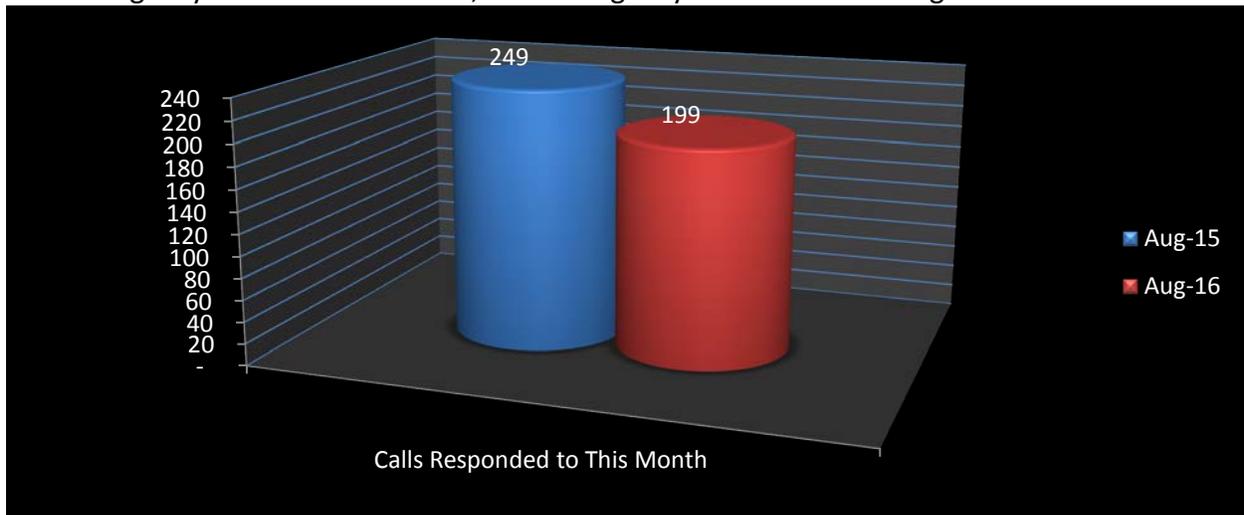
For the month of **August 2016**

Emergency Operations Division

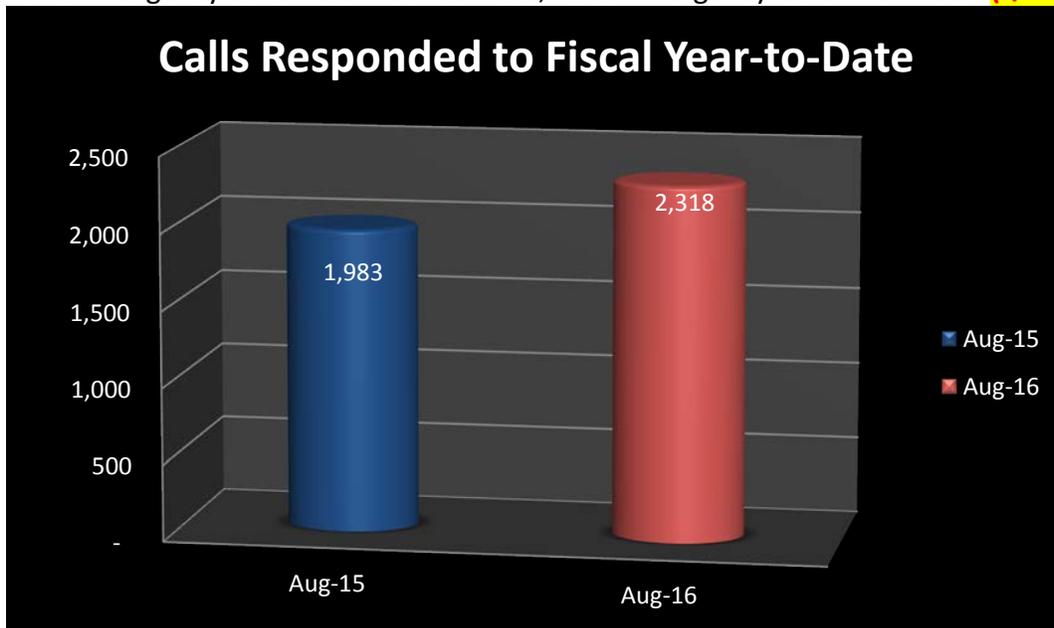


Emergencies Requested to Respond to:

199 Emergency Calls Current month, **249** Emergency Calls Prior Year August



2318 Emergency Calls Fiscal Year-to-Date, **1983** Emergency Calls Prior Fiscal (**↑ 17.3%**)



Response time to an Emergency incident based on the population in the service area:

1000 or greater Population Count (71%↓below the needed standard)

National Standard: arrival in 4 minutes **90%** of the time

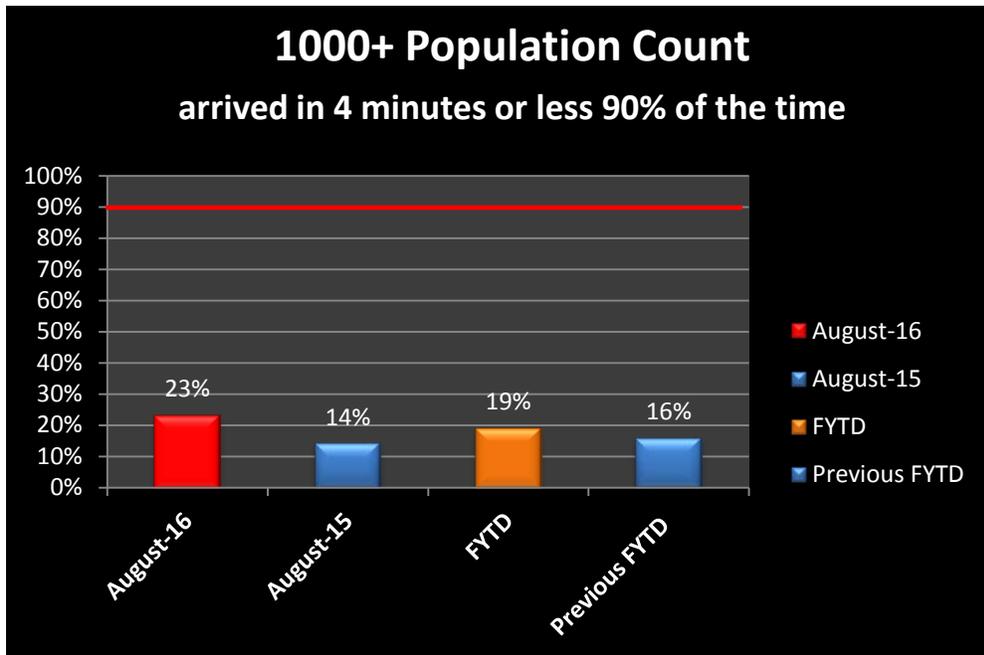
Current Month: arrival in 4 minutes **23%** of the time

Prior Year: arrival in 4 minutes **14%** of the time

Year to Date: arrival in 4 minutes **19%** of the time

Subdivisions

- Benbrook Ranch
- Boulders at Crystal Falls
- Cold Springs
- County Glen
- Estates of North Creek Ranch
- Fairways at Crystal Falls
- Falcon Oaks
- Grand Mesa at Crystal Falls
- High Chaparral
- High Gabriel West
- Highlands at Crystal Falls
- Horizon Park
- Lakeline Apartments
- Lakeline Ranch
- Leander Heights
- Mason Creek
- Mason Creek North
- North Creek
- Old Town Village
- Ridgewood South
- Timberline West
- Vista Ridge
- Westview Meadows
- Westwood
- Woods at Crystal Falls
- Woods at Mason Creek



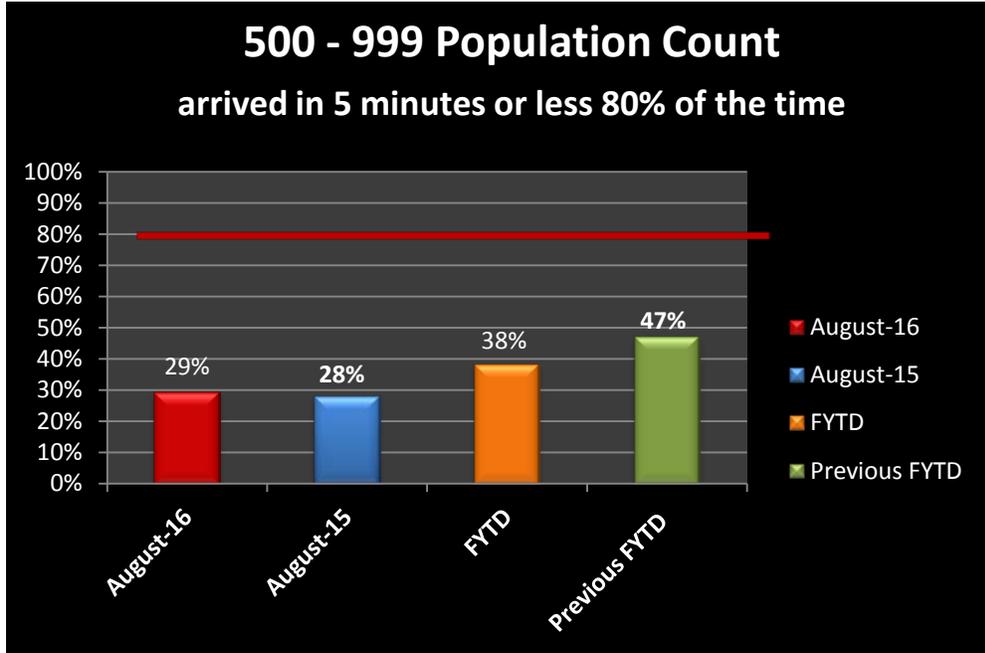
500 to 999 Population Count (42%↓ below the needed standard)

National Standard: arrival in 5 minutes 80% of the time

Current Month: arrival in 5 minutes 29% of the time

Prior Year: arrival in 5 minutes 28% of the time

Year to Date: arrival in 5 minutes 38% of the time



Subdivisions

- Connelly's Crossing
- Crystal Crossing
- HEB
- Heritage Glen
- Highmeadow Estates
- Mason Ranch
- Northside Meadows
- Oak Ridge
- Overlook Estates
- Parkside
- Reagan's Overlook
- Ridgewood North
- Sarita Valley
- Savanna Ranch

0 to 499 Population Count (17%↓ below the needed standard)

National Standard: arrival in 9 minutes 80% of the time

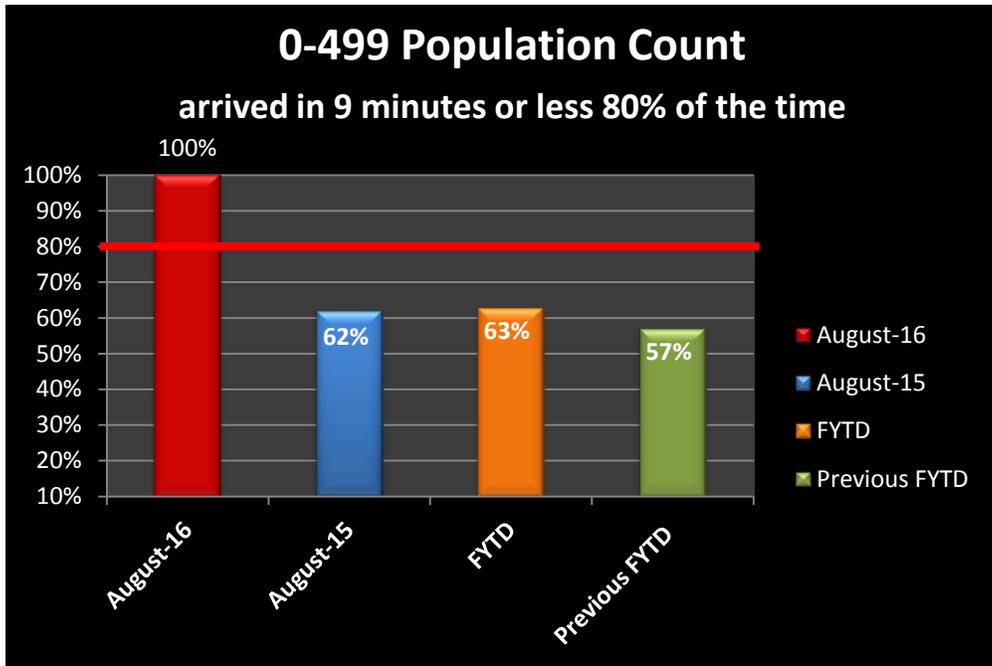
Current Month: arrival in 9 minutes 100% of the time

Prior Year: arrival in 9 minutes 62% of the time

Year to Date: arrival in 9 minutes 63% of the time

Subdivisions

- Apple Springs
- Atkin Addition
- Bagdad Estates
- Bluffs at Crystal Falls
- Cantwell Tract
- Caprock at Crystal Falls
- Commons at Crystal Falls
- Creek Meadows Estates
- H & M Industrial Park
- Hazlewood
- Hidden Mesa
- High Gabriel East
- Kittie Hill Acres
- Live Oak Ranch
- Leander Heights
- Mesa Vista Estates
- Ridgmar Landing
- South San Gabriel Ranches
- Stonehurst
- Valley View
- Vista Oaks
- Whitetail
- Wiley Creek Estates
- Wms County

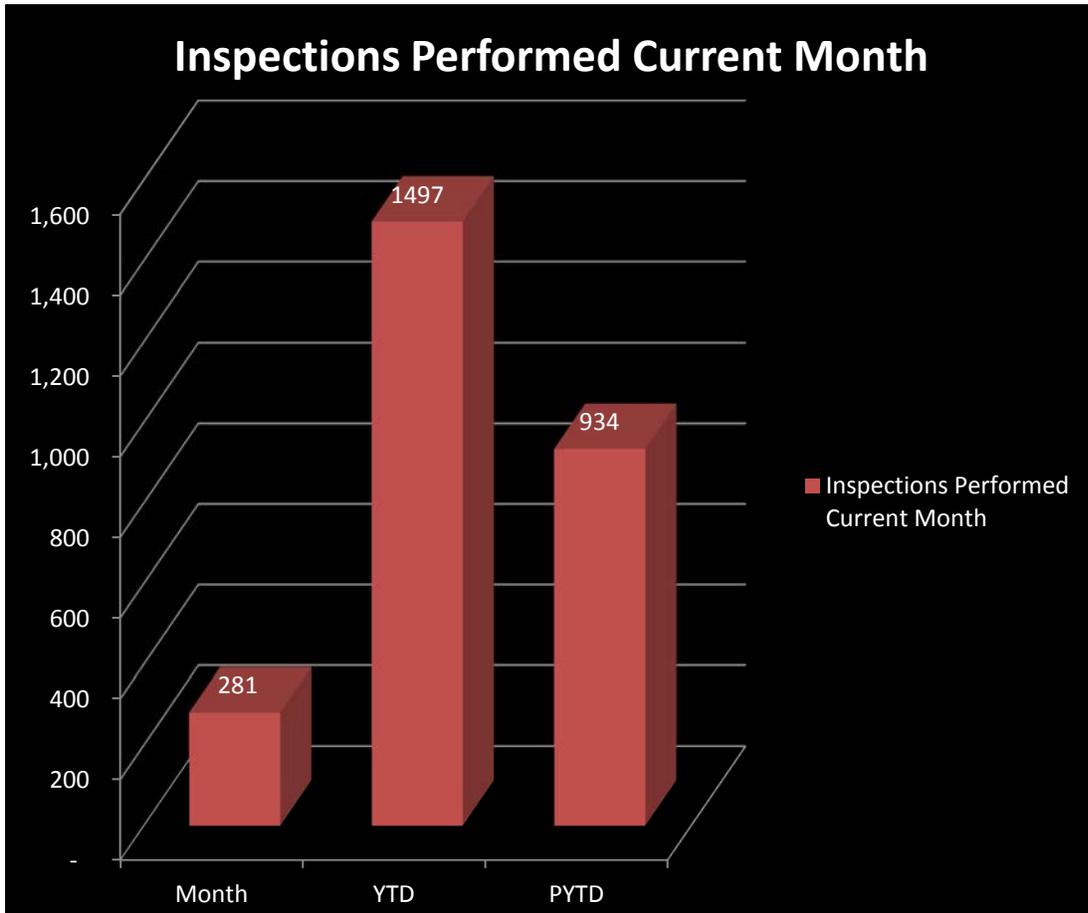


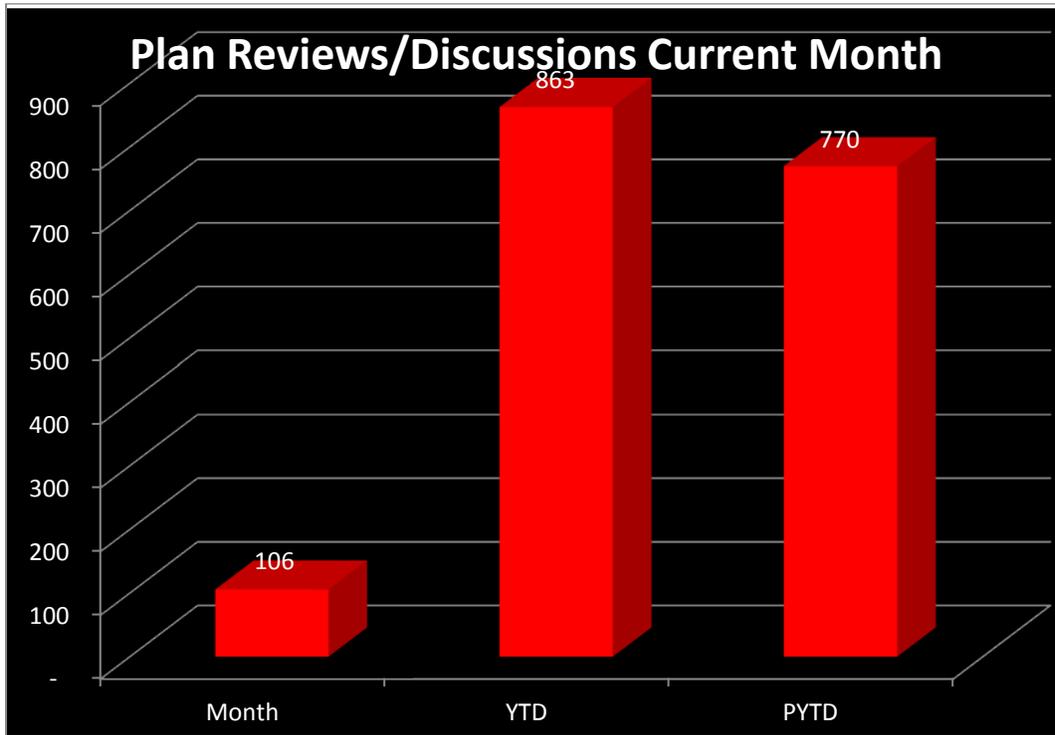
Prevention and Life Safety Division

281 Inspections Performed Current Month

1497 Inspections Performed Fiscal Year-to-Date (**↑ 60%**)

934 Inspections Performed Previous Fiscal Year-to-Date





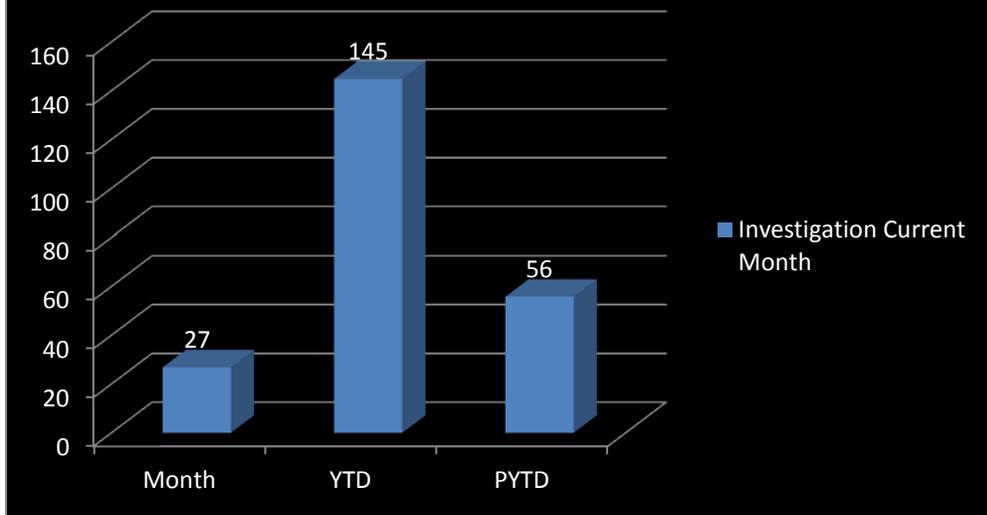
106 Plan Review/Discussions Current Month

863 Plan Review/Discussion Fiscal Year-to-Date* (**↑ 12%+ outside contract**)

770 Plan Review/Discussions Previous Year-to-Date

*** Does not include reviews sent to contracted 3rd party**

Investigation Current Month



↑158% increase year to date compared to previous YTD

27 Investigations Current Month

145 Investigations Fiscal Year-to-Date

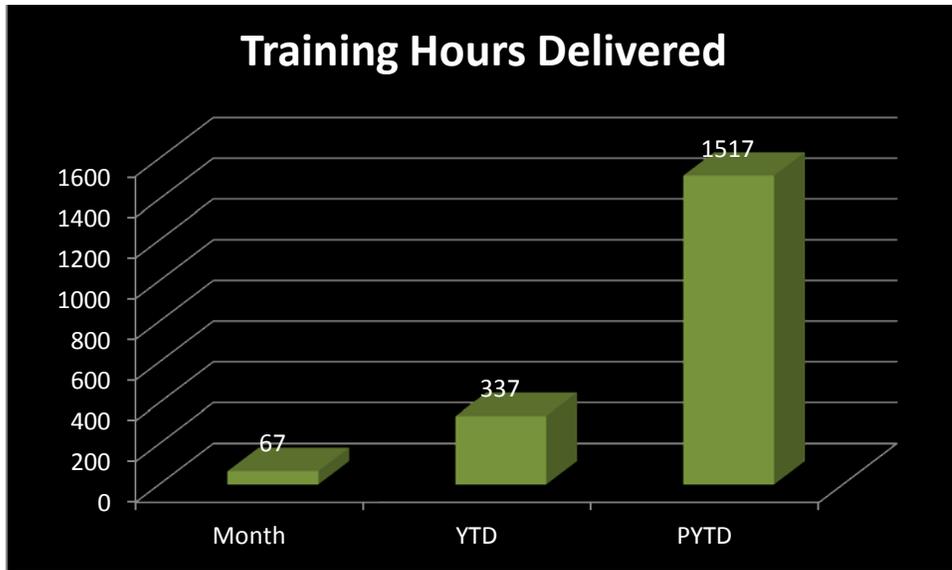
56 Investigations Previous Fiscal Year-to-Date

Notes:

480 Public Education Participants Current Month

19,114 Public Education Participants Fiscal Year-to-Date

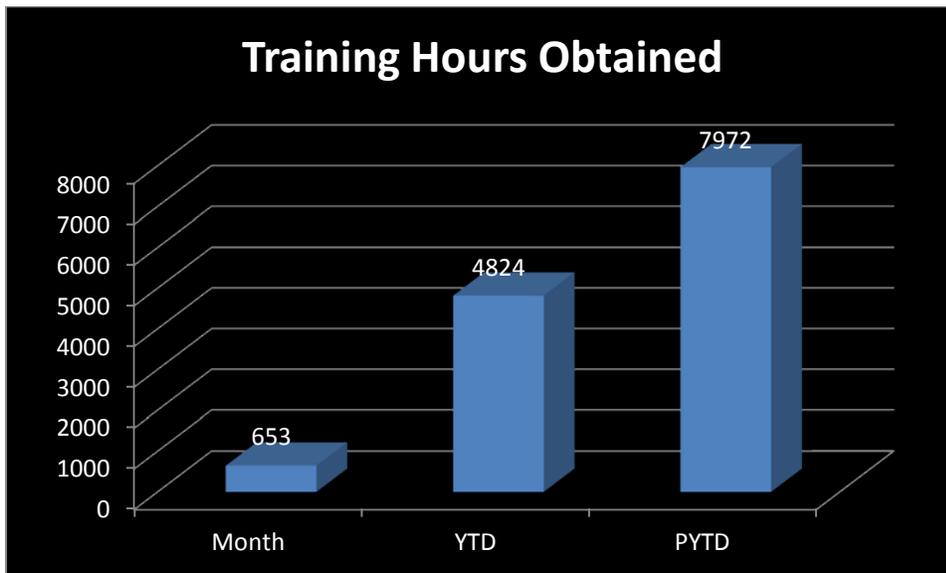
Wellness and Preparedness Division



67 Training Hours Delivered Current Month

337 Training Hours Delivered Fiscal Year-to-Date

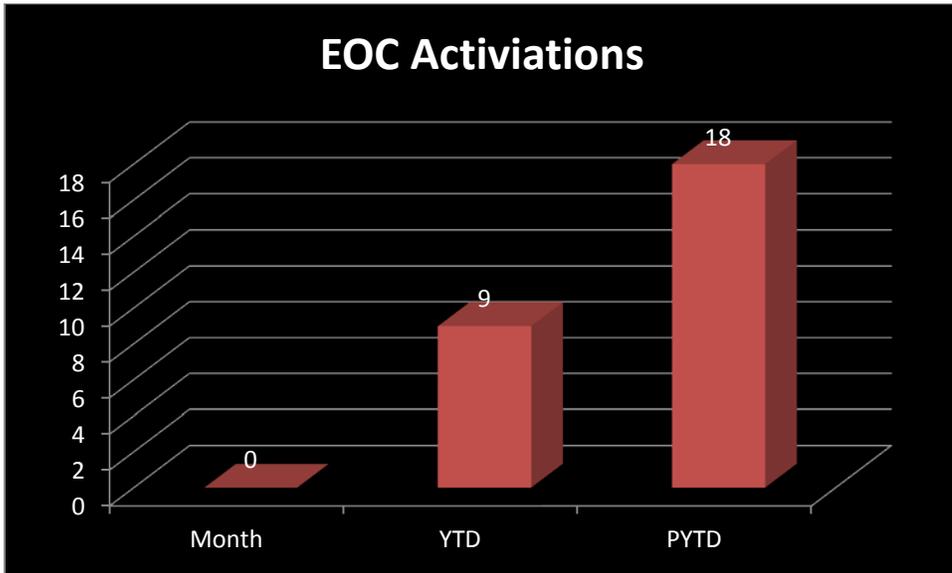
1517 Training Hours Delivered Previous Fiscal Year-to-Date



652 Training man-hours obtained Current Month

4824 Training man-hours obtained Fiscal Year-to-Date

7972 Training man-hours obtained Previous Fiscal Year-to-Date



- 0** EOC Activation Current Month
- 0** hours Active Current Month
- 9** EOC Activation Fiscal Year-to-Date
- 18** EOC Activation Previous Fiscal Year-to-Date

Notes

Community CPR/First Aid Training Provided

7.5 hours Current Month

169.5 hours Fiscal Year-to-Date

Community Fire Extinguisher Training Provided

2 hour Current Month

27.5 hours Fiscal Year-to-Date

