Jan. 25, 2019

Re: Important Information about your drinking water – Monitoring Requirements not met for the City of Leander’s Public Water System (PWS ID: 2460012)

Dear Water Customer:

This letter is to notify you that the City of Leander failed to collect every required coliform (bacteria) sample for testing during the months of February and March 2018. While this was not an emergency, as our customer, you have a right to know what happened and what has been done to correct this situation.

Due to our city’s continued population growth, the Texas Commission on Environmental Quality (TCEQ) recently doubled the minimum number of required monitoring sites throughout our water distribution system. However, our increased sampling did not start until two months after the requirement was implemented. Therefore, only 30 of the required 60 total coliform monitoring sites were monitored and tested as required by TCEQ. As a result, we could not fully determine the quality of your drinking water during that time.

What should I do?

No action is required by you at this time. You may continue to drink the water. You are receiving this letter as required by TCEQ so you know what happened and what has been done to improve the monitoring and testing of your water.

This is not a boil water notice, and your water has always been safe to drink. If your water is no longer safe to drink at any time in the future, you will be notified within 24 hours of that occurrence.

What has been (and is being) done?

We have collected the appropriate amount of coliform samples since April 2018 and are no longer in violation of monitoring as required by TCEQ.

If you have other questions or concerns, please contact the Public Works Department water and wastewater division at 512-259-2640 or visit our website at https://www.leadertx.gov/publicworks.

If you know of other water customers who were not notified, please help by posting this letter in a public place or by distributing copies by hand or mail. Thank you for your consideration as we work to sustain and improve the quality of your drinking water.

Respectfully,

Kenley Crowder
Water & Wastewater Superintendent
City of Leander